UniVista Installation Guide

Release 1.0

P R O L I P H I X

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Contents

Preface

Chapter 1 Before You Begin

Overview **1-2**
Installation and Operating Requirements **1-2**
- Hardware Requirements **1-3**
- Software Requirements **1-3**
- Network Requirements **1-3**

Licensing **1-4**
Verifying Port 80 Availability **1-5**

Chapter 2 Installing and Accessing UniVista

Overview **2-2**
Installing PostgreSQL **2-3**
Installing UniVista **2-10**
Accessing UniVista **2-15**

Appendix A Configuration Worksheet

Appendix B Uninstalling UniVista

List of Figures

Figure 1-1 Beta License **1-4**
Figure 1-2 Trial License **1-4**
Figure 1-3 Command Prompt **1-5**
Figure 2-1 Installation and Verification Overview **2-2**
Figure 2-2 Install Folder **2-3**
Figure 2-3 Welcome to the PostgreSQL Installation Wizard Window **2-3**
Figure 2-4 Installation Notes Window **2-4**
Figure 2-5 Installation Options Window **2-4**
Figure 2-6 Service Configuration Window **2-5**
Figure 2-7 Account Error Window **2-5**
Figure 2-8 Password Window **2-6**
Figure 2-9 Initialize Database Cluster Window 1 **2-6**
Figure 2-10 Initialize Database Cluster Window 2 **2-7**
Figure 2-11 Enable Procedural Languages Window **2-7**
Figure 2-12 Enable Contrib Modules Window **2-8**
Figure 2-13 Ready to Install Window **2-8**
Figure 2-14 Installation Complete Window **2-9**
Figure 2-15 Install Folder **2-10**
Figure 2-16 Welcome Window **2-10**
Figure 2-17 License Agreement Window **2-11**
Figure 2-18 Ready to Install the Application Window **2-11**
Figure 2-19 Installing Window **2-12**
Figure 2-20 JRE Window **2-12**
Figure 2-21 JDK Window **2-12**
Figure 2-22 JBoss Window **2-12**
Figure 2-23 SQL Window **2-12**
Figure 2-24 Java Window **2-13**
Figure 2-25 Setup Window **2-13**
Figure 2-26 Setup Successful Window **2-13**
Figure 2-27 Restart Your System Window **2-14**
Figure 2-28 Download and/or Start UniVista Window **2-15**
Figure 2-29 UniVista Login Window **2-15**
Figure 2-30 UniVista Main Window **2-16**
Figure B-1 UnInstall Folder **B-1**
Figure B-2 PostgreSQL Uninstall Window **B-1**
Figure B-3 Computer Management - Window 1 **B-2**
Figure B-4 Computer Management - Window 2 **B-3**
Figure B-5 Computer Management - Window 3 **B-3**
Figure B-6 Registry Editor - Window 1 **B-4**
Figure B-7 Registry Editor - Window 2 **B-4**

Preface

The *UniVista Installation Guide* describes how to install and access UniVista, the Proliphix Device Management Software.

Audience

This guide is intended for managers and/or facilities managers or those responsible for installing UniVista.

As a reader of this guide you should be familiar with the use of an Internet browser (for example Internet Explorer or Mozilla) and a working knowledge on general data networking principles. You should have prior experience with establishing a local area network in either a home or office. You should understand the basic principles of connecting patch panels and switches as well as configuring features on a firewall router.

Proliphix Documentation Library

The following documentation is available for Proliphix products. *Software Release Notes* ship with each product. For ordering information, see Technical Publications (page -xii).

Proliphix Product	Title	Audience
NT10e, NT20e, NT100e/h, NT120e/h, NT130e/h, NT150e/h, and NT160e/h	*Proliphix Thermostat Installation Guide*	For customers who want to install the Basic and Professional series thermostat.
EPA 20 and EPA 60	*Proliphix Ethernet Power Adapter Installation Guide*	For customers who want to install the EPA-20 or EPA-60 Ethernet Power Adapter.
NT100e/h, NT120e/h, and NT130e/h	*Proliphix Remote Management Setup Guide*	For customers who want to manage the thermostat using the Proliphix Remote Management Server.
NT10e, NT20e, NT100e/h, NT120e/h, NT130e/h, NT150e/h, and NT160e/h	*Proliphix Remote Management User Guide*	For customers who own either the Basic series or Professional series thermostat and want to remotely manage their thermostats through secure authentication at the Proliphix web site.
TM220e/h and TM250e/h	*Thermal Management Series Network Thermostat Configuration Guide (TM220e/h and TM250e/h)*	For customers who want to access and control their Proliphix Thermal Management series thermostat through either the Thermostat Device Interface or more specifically through the browser-based Thermostat Management Interface (TMI).
NT100e/h, NT120e/h, NT130e/h, NT150e/h, and NT160e/h	*Professional Series Network Thermostat Configuration Guide (NT100e/h, NT120e/h, NT130e/h, NT150e/h, and NT160e/h)*	For customers who want to access and control their Proliphix Professional series thermostat through either the Thermostat Device Interface or more specifically through the browser-based Thermostat Management Interface (TMI).
NT10e and NT20e	*Basic Series Network Thermostat Configuration Guide (NT10e and NT20e)*	For customers who want to access and control their Proliphix Basic series thermostat through either the Thermostat Device Interface or more specifically through the browser-based Thermostat Management Interface (TMI).
NT10e, NT20e, NT100e/h, NT120e/h, NT130e/h, NT150e/h, NT160e/h TM220e/h, and TM250e/h	*UniVista Installation Guide*	For customers who want to install UniVista.
NT10e, NT20e, NT100e/h, NT120e/h, NT130e/h, NT150e/h, NT160e/h TM220e/h, and TM250e/h	*UniVista User's Guide*	For customer who want to manage their Proliphix devices remotely using UniVista.

Conventions

This guide uses the following conventions, when applicable:

Description	Convention and Example
Commands or keywords, file or path names	**Boldface** font
Variable parameters for which you supply values	<*courier italics*>
Options and arguments for which you supply values	[ ]
Information that the user must enter	**`Courier Bold`** font
Screen messages or system output	`Courier Regular` font
Selecting a menu item	**Menu** => **Option**
Book titles, new terms, and emphasized text	*Italics*

Note *Additional information that may apply to the subject text.*

Caution *Proceed carefully to avoid possible equipment damage or data loss.*

Warning *Proceed carefully to avoid possible personal injury.*

Tip *Provide helpful suggestions.*

Technical Publications

Customers can obtain product documentation on our web site at http://www.proliphix.com/Documenation.aspx.

Note

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When contacting Proliphix Technical Support, please have the following information available:

- Product model and serial number
- Type of heating/cooling system (for example, gas, oil, or electric; warm air, hot water, heat pump, steam or gravity)
- Location and number of wires attached to the Proliphix thermostat

To contact Proliphix Technical Support:

Proliphix, Inc.
www.proliphix.com
66 Tadmuck Road, Suite 1
Westford, MA 01886

E-mail: support@proliphix.com

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Fax: Attention Proliphix Technical Support
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Westford, MA 01886

Chapter 1

Before You Begin

This chapter provides an overview of UniVista. It also describes the hardware, software, and network installation and operating requirements, as well as the different types of licensing UniVista supports.

Specifically, it describes the following sections:

- Overview (page 1-2)
- Installation and Operating Requirements (page 1-2)
- Licensing (page 1-4)
- Verifying Port 80 Availability (page 1-5)

Overview

UniVista is a web-based application that enables you to organize, configure, and manage multiple devices (thermostats) at the same time in order to streamline your day-to-day operations. Using UniVista, you can manage a number of devices installed throughout a large geographic area from one remote location with a PC web browser, which enables you to:

- Eliminate repetitive tasks.
- Reduce the time and expense of visiting each site and configuring each device individually.
- Configure thermostat-specific features (such as setting the temperature) on multiple devices at the same time.
- Configure multiple devices to be on the same schedule.
- View the status of multiple devices at the same time.
- Manage remote alarms for multiple (hundreds) devices.

Installation and Operating Requirements

This section lists the hardware, software, and network requirements for installing and accessing UniVista.

Note

Prior to installing UniVista and configuring and managing devices, you must know the IP address for each device. Use Appendix A, Configuration Worksheet to record the information.

Note

If you have an existing web server on the server you want to install UniVista, you must ensure that this web server does not use port 80. If port 80 is used by this web server then it must be permanently shut off or moved to a different server. See Installing UniVista (page 2-10) for more information.

Hardware Requirements

To install and run UniVista, the following minimum hardware is required:

- Windows XP Professional, Service Pack Two, or Windows Server 2003 R2
- Proliphix thermostats installed, operating, and connected to the network
- 1 GB of RAM, 200 MB of hard disk space, Intel Pentium 4/AMD equivalent or greater processor

Note

Proliphix recommends a minimum of a 19" landscape monitor.

Software Requirements

To log into UniVista remotely, you must have the following:

- Internet Explorer 6.x or Firefox 1.x.
- Java Runtime Environment (JRE) version 1.5.0_12 or 1.5.0_14

Note

The JRE is automatically installed by Java Web Start when the client is invoked. If you are behind a firewall and unable to invoke access, the JRE has been included on the UniVista Installation CD in the Client directory. For more information, contact *Technical Support (page -xii)*.

Network Requirements

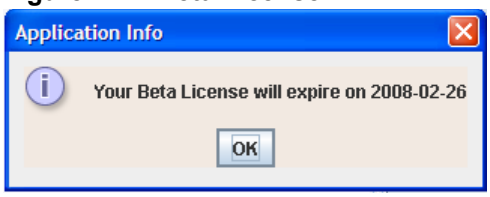
To support UniVista, your network must meet the following requirements:

- If the server is behind a firewall, you must have a port forward configured on the HTTP port and the SSL port back to UniVista.
- A DNS name for the server.

Licensing

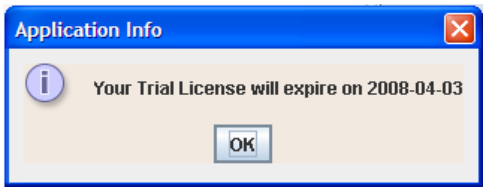
UniVista supports three types of licensing: **Beta**, **Trial**, and **Server**. A **Beta** license expires on a specific date. When you have a **Beta** license then each time you log into UniVista a dialog similar to the one show below appears indicating when your license expires. See Figure 1-1.

Figure 1-1 Beta License



A **Trial** license expires 30 days from the time UniVista was installed. When you have a **Trial** license then each time you log into UniVista a dialog similar to the one shown below appears indicating when the license is due to expire. See Figure 1-2.

Figure 1-2 Trial License



A **Trial** license allows for up to 100 devices to be configured using UniVista and 5 concurrent users. For example, if 2 users are logged in as the admin user then this counts as 2 users.

Note

*A **Server** license does not expire, therefore no dialog appears.*

Once a license has expired, a dialog appears indicating the license has expired. You are able to access UniVista, however you are not able to manage the folder tree or configure devices using the Function Frame until the license subscription is updated. To update the license subscription, see the *UniVista User's Guide*.

Verifying Port 80 Availability

Prior to installing UniVista you must verify that port 80 is available for use.

Note

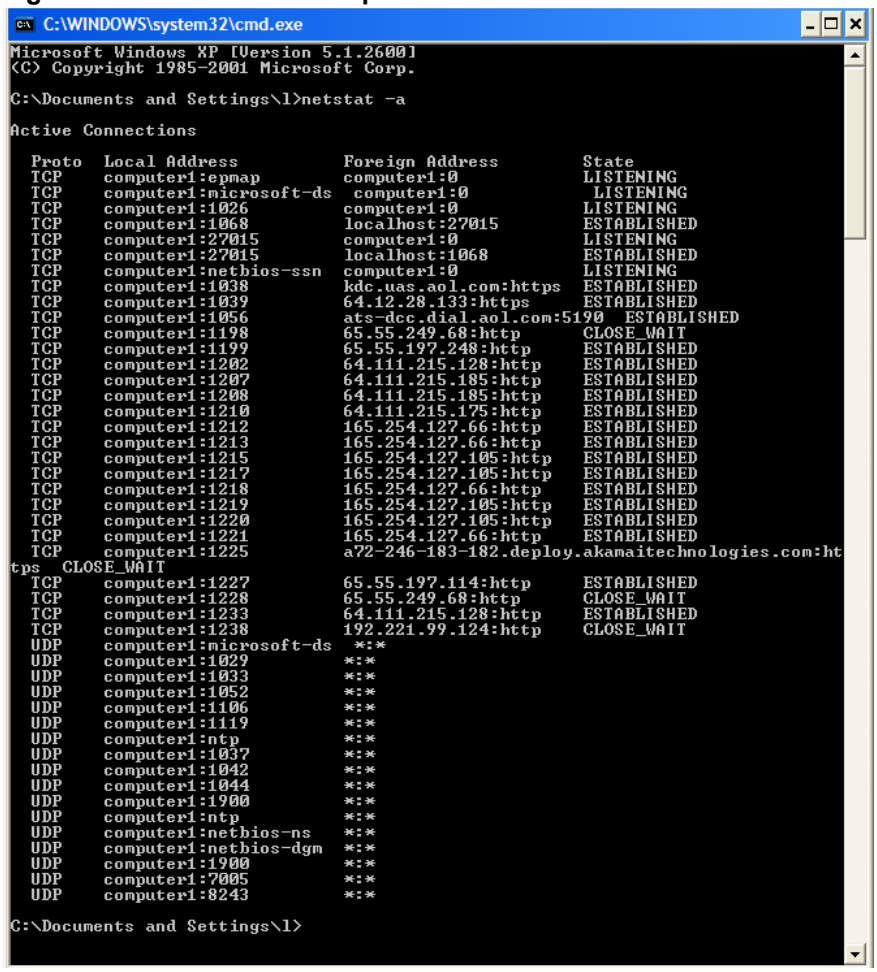
Any service using port 80 on the server machine must be permanently shut off or removed. If you simply shut it down for the installation and later reboot the server then automatic services restart causing UniVista to not function properly.

To verify port 80 is available:

1. In Windows, click the **Start** button.
2. Select **Run**.
3. In the Run window, enter **`cmd`**.

   The Windows command prompt appears.
4. At the prompt, enter **`netstat -a`** and press **Enter**. See Figure 1-3.

Figure 1-3 Command Prompt



5 Verify that none of the **Local Addresses** end in **:http** or **:80**.

- If none of the addresses end in **:http** or **:80**, continue with Chapter 2, Installing and Accessing UniVista.
- If one of the addresses ends in **:http** or **:80**, contact your Technical Support department to uninstall the information on the port.

Chapter 2

Installing and Accessing UniVista

This chapter describes the necessary steps to install and access UniVista.

Specifically, it describes the following sections:

- Overview (page 2-2)
- Installing PostgreSQL (page 2-3)
- Installing UniVista (page 2-10)
- Accessing UniVista (page 2-15)

Note

Before you can perform the functions in this chapter, you must have verified that port 80 is available for use. For more information, see Verifying Port 80 Availability (page 1-5).

Overview

Note

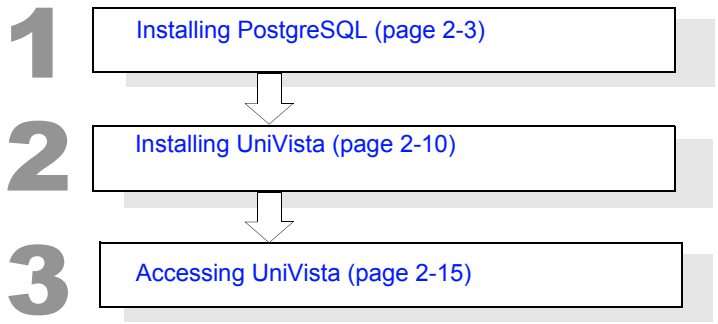
You must have administrator privileges to install UniVista.

The UniVista CD contains two directories: **Client** and **Server**. Within the **Server** directory are the **Install** and **UnInstall** directories. The **Install** directory contains the following two files:

- **Install_PostgreSQL.EXE** contains the files necessary to install the database. For more information, see Installing PostgreSQL (page 2-3).
- **Install_UniVista_<version>.msi** contains the files necessary to install the application. For more information, see Installing UniVista (page 2-10).

Figure 2-1 outlines the necessary steps to add install UniVista and shows the menu path to access each step. You must first install the database files then install the application files. You should perform each task in the order shown in Figure 2-1.

Figure 2-1 Installation and Verification Overview



Note

You must install the files into the default directories and do not change any of the installation options.

Note

The JRE is automatically installed by Java Web Start when the client is invoked. If you are behind a firewall and unable to invoke access, the JRE has been included on the UniVista Installation CD in the Client directory. For more information, contact Technical Support (page -xii).

Note

If you encounter any problems with the UniVista installation, contact Technical Support (page -xii).

Note

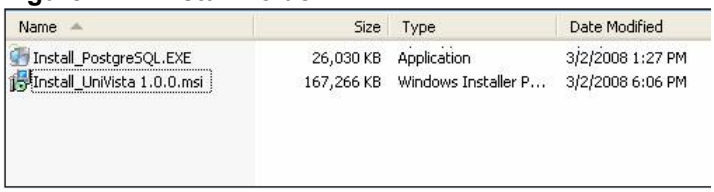
*The UnInstall directory contains the file **UnInstall_All_<version>.EXE**. For information about uninstalling UniVista, see Appendix B, Uninstalling UniVista.*

Installing PostgreSQL

To install the database files:

1. Insert the UniVista CD into the CD drive.
2. In Windows, open the CD to display the two folders: **Client** and **Server**.
3. Double-click the **Server** folder to display the two folders: **Install** and **UnInstall**.
4. Double-click the **Install** folder to display the two files **Install_PostgreSQL.EXE** and **Install_UniVista_<version>msi**. See Figure 2-2.

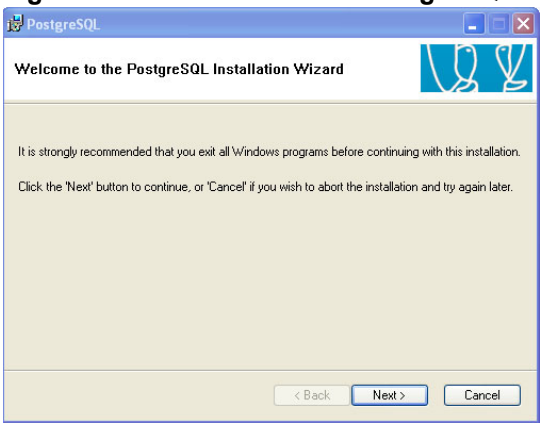
Figure 2-2 Install Folder



5. Double-click the **Install_PostgreSQL.EXE** file.

   The application file loads and the **Welcome** window appears. See Figure 2-3.

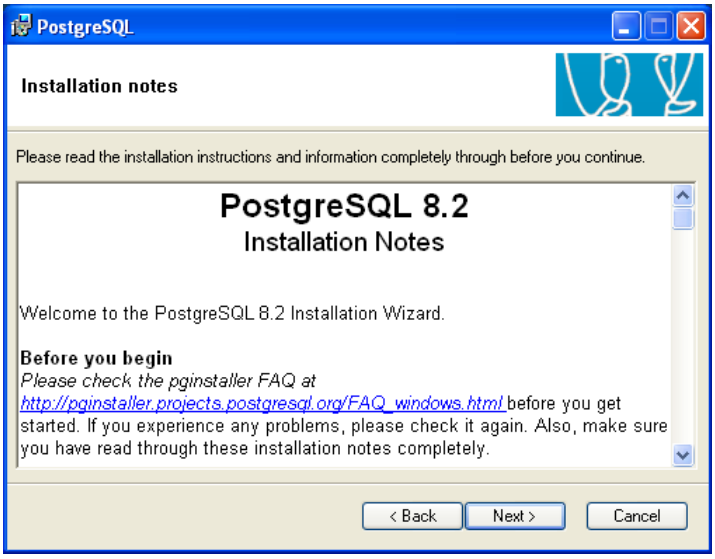
Figure 2-3 Welcome to the PostgreSQL Installation Wizard Window


PostgreSQL
Welcome to the PostgreSQL Installation Wizard
It is strongly recommended that you exit all Windows programs before continuing with this installation.
Click the 'Next' button to continue, or 'Cancel' if you wish to abort the installation and try again later.
< Back
Next >
Cancel

6. Click **Next**.

   The **Installation notes** window appears. See Figure 2-4.

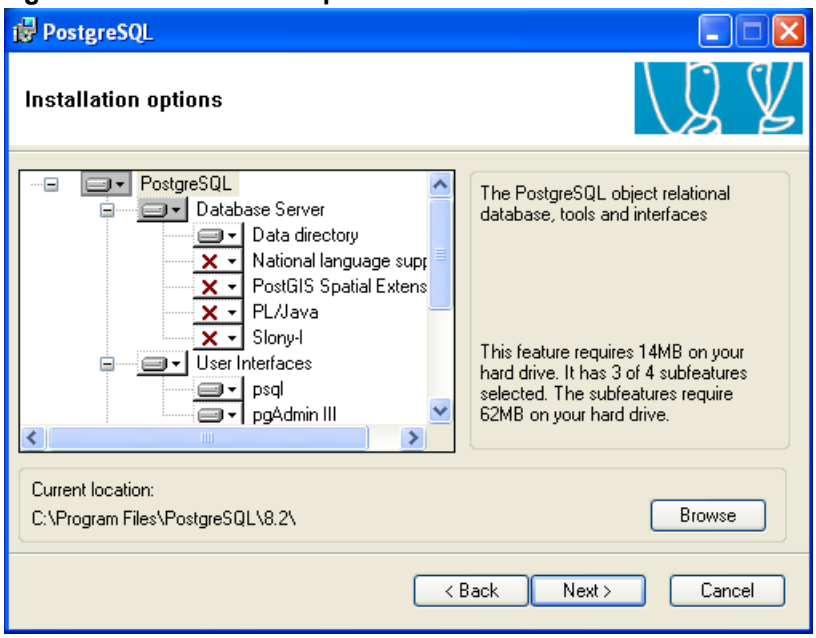
Figure 2-4 Installation Notes Window


PostgreSQL
Installation notes
Please read the installation instructions and information completely through before you continue.
PostgreSQL 8.2
Installation Notes
Welcome to the PostgreSQL 8.2 Installation Wizard.
Before you begin
Please check the pginstaller FAQ at
http://pginstaller.projects.postgresql.org/FAQ_windows.html before you get started. If you experience any problems, please check it again. Also, make sure you have read through these installation notes completely.
< Back
Next >
Cancel

7 Click **Next**.

The **Installation options** window appears. See Figure 2-5.

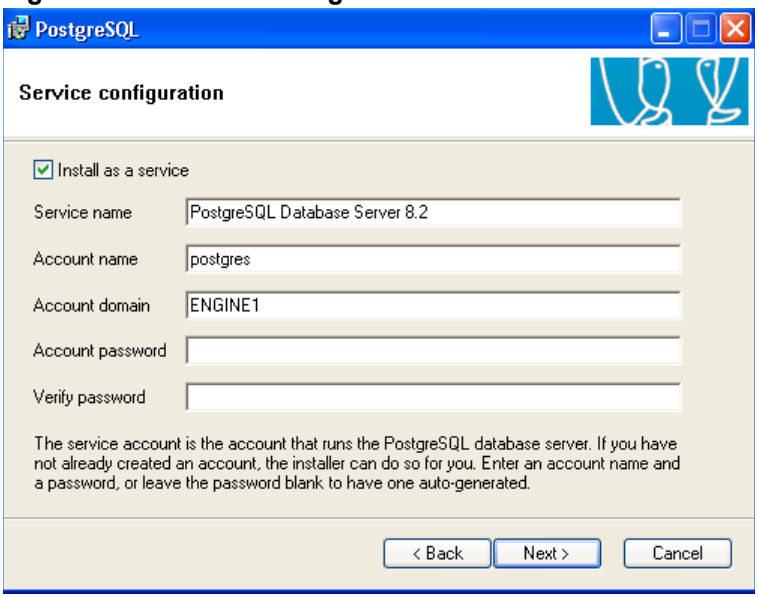
Figure 2-5 Installation Options Window



8 Click **Next**.

The **Service configuration** window appears. See Figure 2-6.

Figure 2-6 Service Configuration Window

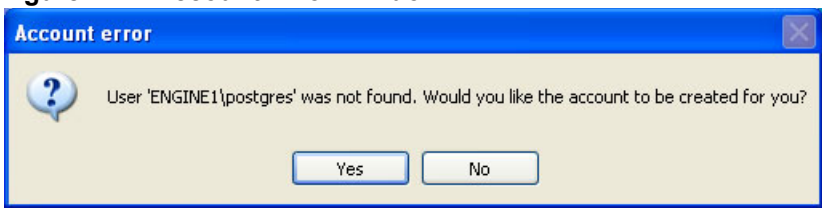

PostgreSQL
Service configuration
Install as a service
Service name
PostgreSQL Database Server 8.2
Account name
postgres
Account domain
ENGINE1
Account password
Verify password
The service account is the account that runs the PostgreSQL database server. If you have not already created an account, the installer can do so for you. Enter an account name and a password, or leave the password blank to have one auto-generated.
< Back
Next >
Cancel

Note *You do not need to enter an **Account name/Account password**. When you click **Next**, UniVista automatically creates an **Account name/Account password**.*

9 Click **Next**.

The **Account error** window appears. See Figure 2-7.

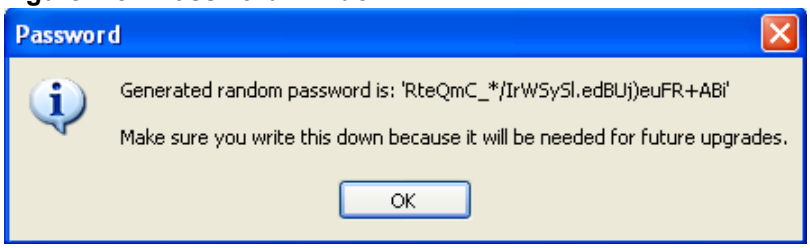
Figure 2-7 Account Error Window



10 Click **Yes** to create an account.

The **Password** window appears and displays the password. See Figure 2-8.

Figure 2-8 Password Window

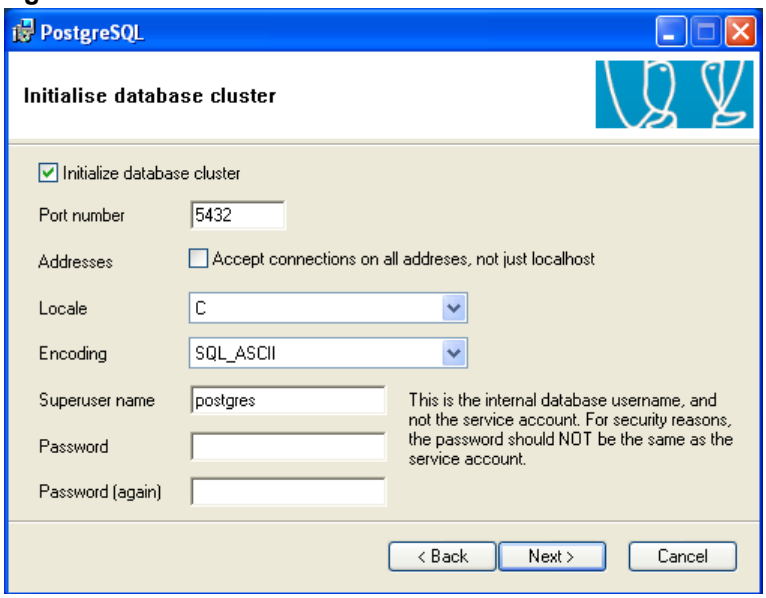

Password
Generated random password is: 'RteQmC_*/IrWSySl.edBUj)euFR+ABi'
Make sure you write this down because it will be needed for future upgrades.
OK

Note *You do not need to write down this password. It is not needed for UniVista.*

11 Click **OK**.

The **Initialize database cluster** window appears. See Figure 2-9.

Figure 2-9 Initialize Database Cluster Window 1

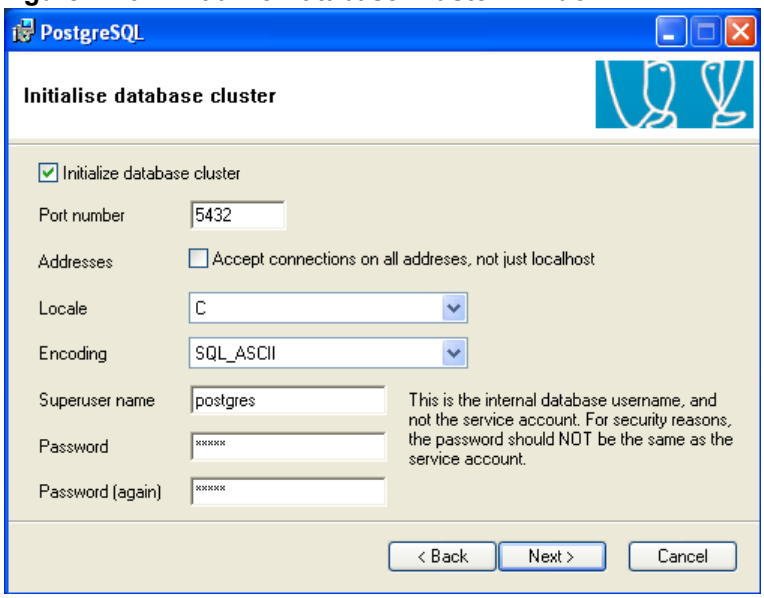


12 Verify the **Superuser name** is `postgres`.

13 Enter **admin** in both Password fields. You **MUST** only use the password of **admin** here or the server will fail to operate properly. See Figure 2-10.

Note *The **Superuser name** and **Password** must both be lowercase.*

Figure 2-10 Initialize Database Cluster Window 2



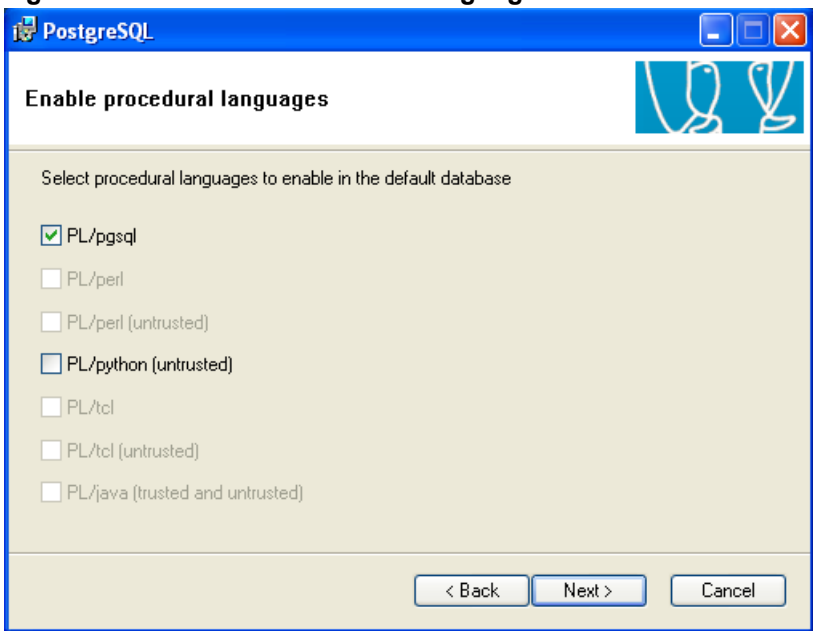
14 Click **Next**.

The **Enable procedural languages** window appears. See Figure 2-11.

Note

*You must accept all default values in the **Enable procedural languages** window.*

Figure 2-11 Enable Procedural Languages Window

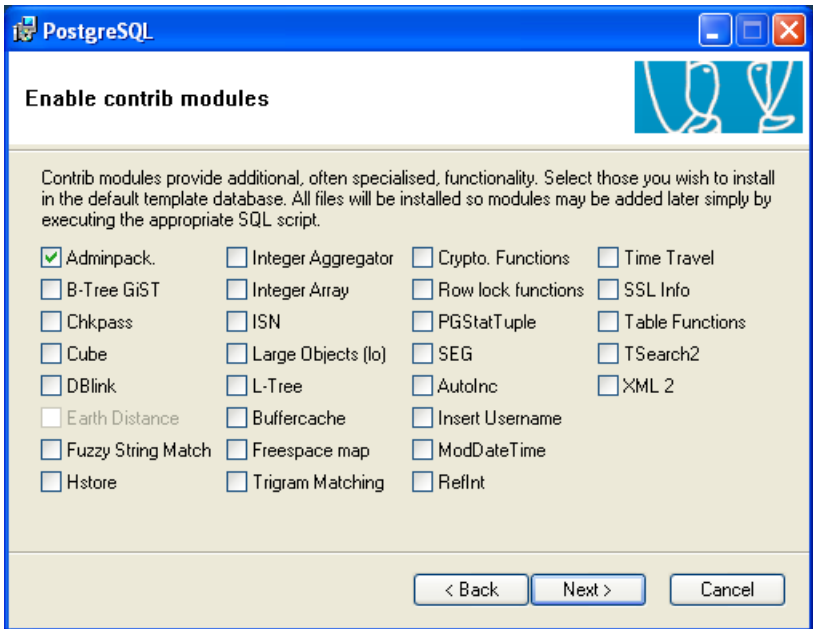


15 Click **Next**.

The **Enable contrib modules** window appears. See Figure 2-12.

Note *You must accept all default values in the **Enable contrib modules** window.*

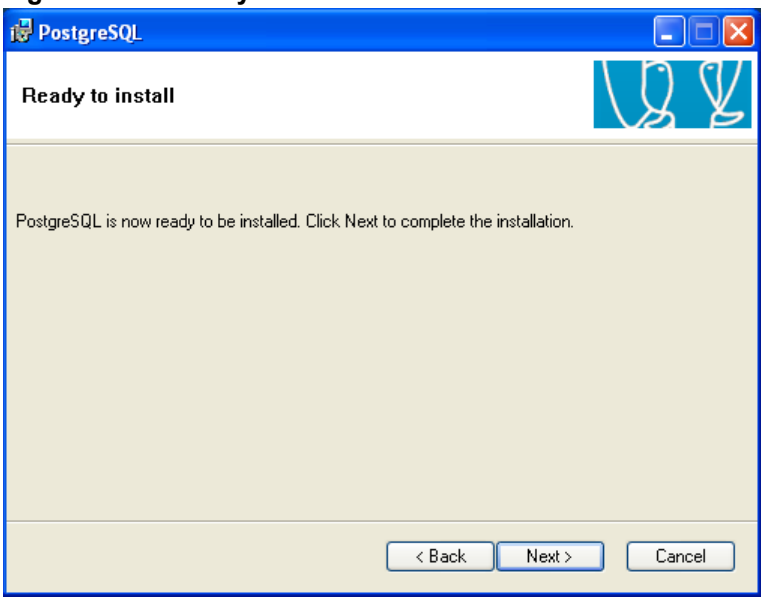
Figure 2-12 Enable Contrib Modules Window



16 Click **Next**.

The **Ready to install** window appears. See Figure 2-13.

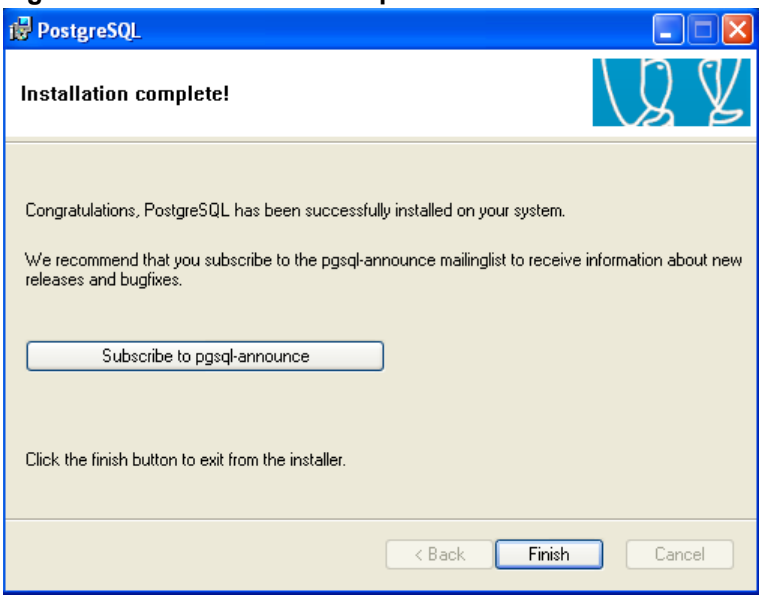
Figure 2-13 Ready to Install Window



17 Click **Next** to begin the installation.

Once complete, the **Installation complete!** window appears. See Figure 2-14.

Figure 2-14 Installation Complete Window


PostgreSQL
Installation complete!
Congratulations, PostgreSQL has been successfully installed on your system.
We recommend that you subscribe to the pgsql-announce mailinglist to receive information about new releases and bugfixes.
Subscribe to pgsql-announce
Click the finish button to exit from the installer.
< Back
Finish
Cancel

18 Click **Finish**.

Continue with Installing UniVista (page 2-10).

Installing UniVista

To install the application files:

1 From the UniVista CD, double-click the **Server** folder to display the two folders: **Install** and **UnInstall**

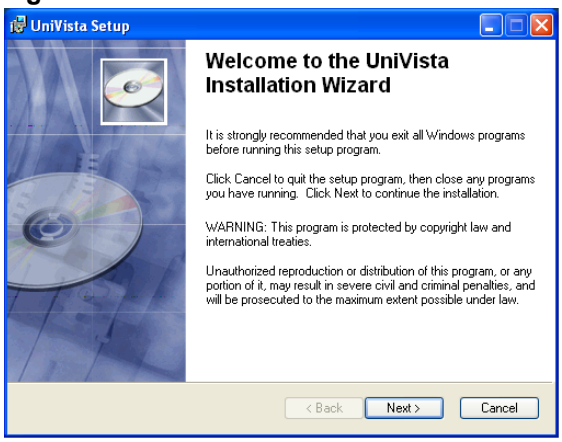
2 Double-click the **Install** folder to display the **Install_UniVista_<version>.msi** file. See Figure 2-15.

Figure 2-15 Install Folder

3 Double-click the **Install_UniVista_<version>.msi** file.

The application file loads and the **Preparing to Install** window appears. After several minutes, the **Welcome** window appears. See Figure 2-16.

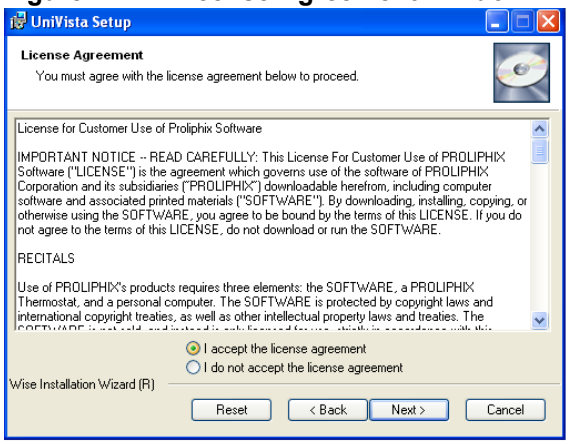
Figure 2-16 Welcome Window


UniVista Setup
Welcome to the UniVista Installation Wizard
It is strongly recommended that you exit all Windows programs before running this setup program.
Click Cancel to quit the setup program, then close any programs you have running. Click Next to continue the installation.
WARNING: This program is protected by copyright law and international treaties.
Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.
< Back
Next >
Cancel

4 Click **Next**.

The **License Agreement** window appears. See Figure 2-17.

Figure 2-17 License Agreement Window

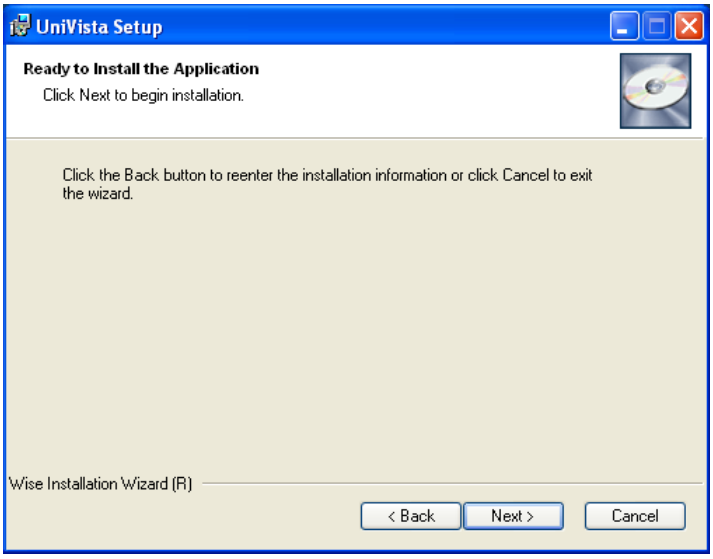

UniVista Setup
License Agreement
You must agree with the license agreement below to proceed.
License for Customer Use of Proliphix Software
IMPORTANT NOTICE -- READ CAREFULLY: This License For Customer Use of PROLIPHIX Software ("LICENSE") is the agreement which governs use of the software of PROLIPHIX Corporation and its subsidiaries ("PROLIPHIX") downloadable herefrom, including computer software and associated printed materials ("SOFTWARE"). By downloading, installing, copying, or otherwise using the SOFTWARE, you agree to be bound by the terms of this LICENSE. If you do not agree to the terms of this LICENSE, do not download or run the SOFTWARE.
RECITALS
Use of PROLIPHIX's products requires three elements: the SOFTWARE, a PROLIPHIX Thermostat, and a personal computer. The SOFTWARE is protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties. The
I accept the license agreement
I do not accept the license agreement
Wise Installation Wizard (R)
Reset
< Back
Next >
Cancel

5 Review the license agreement and click **I accept the license agreement**.

6 Click **Next**.

The **Ready to Install the Application** window appears. See Figure 2-18.

Figure 2-18 Ready to Install the Application Window


UniVista Setup
Ready to Install the Application
Click Next to begin installation.
Click the Back button to reenter the installation information or click Cancel to exit the wizard.
Wise Installation Wizard (R)
< Back
Next >
Cancel

7 Click **Next**.

The installation begins and a series of screens similar to the examples shown below appear.

Figure 2-19 Installing Window

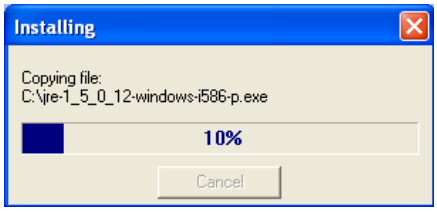


Figure 2-20 JRE Window

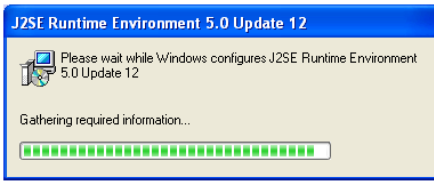

J2SE Runtime Environment 5.0 Update 12
Please wait while Windows configures J2SE Runtime Environment 5.0 Update 12
Gathering required information...

Figure 2-21 JDK Window

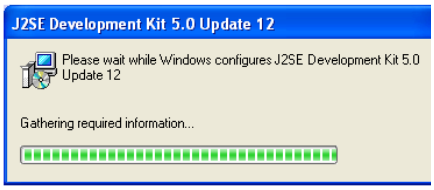

J2SE Development Kit 5.0 Update 12
Please wait while Windows configures J2SE Development Kit 5.0 Update 12
Gathering required information...

Figure 2-22 JBoss Window

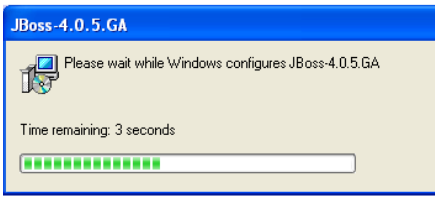


Figure 2-23 SQL Window

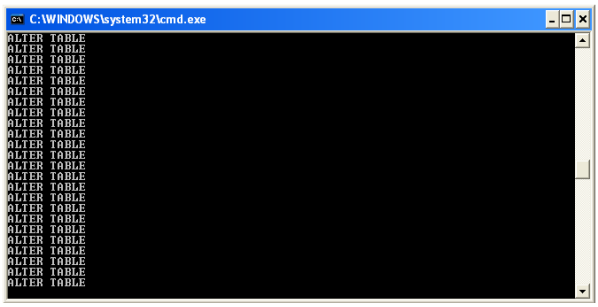


Figure 2-24 Java Window

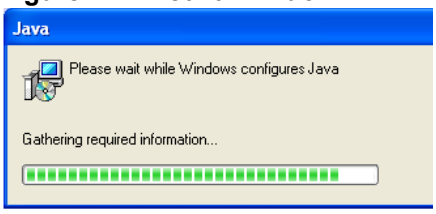


Figure 2-25 Setup Window

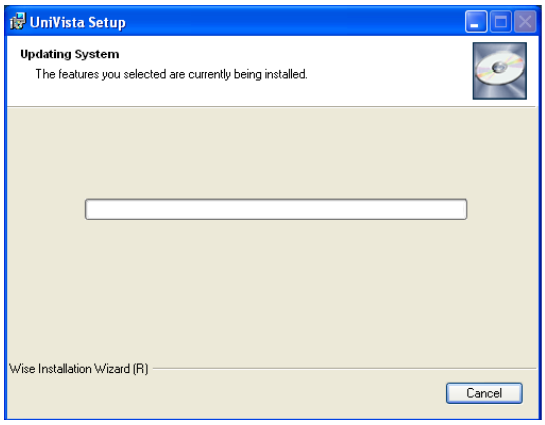
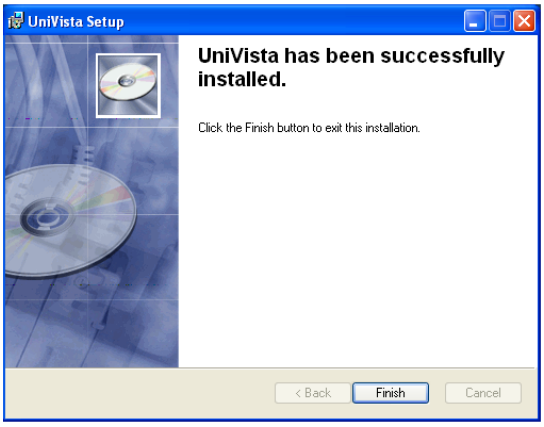


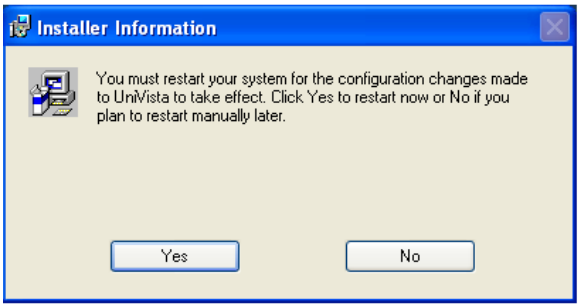
Figure 2-26 Setup Successful Window



8 Click **Finish**.

The **Restart Your System** window appears. See Figure 2-27.

Figure 2-27 Restart Your System Window


Installer Information
You must restart your system for the configuration changes made to UniVista to take effect. Click Yes to restart now or No if you plan to restart manually later.
Yes
No

9 Click **Yes** to reboot your computer.

Note

You must reboot your computer before you can access UniVista.

Continue with Accessing UniVista (page 2-15) to verify the installation was successful.

Accessing UniVista

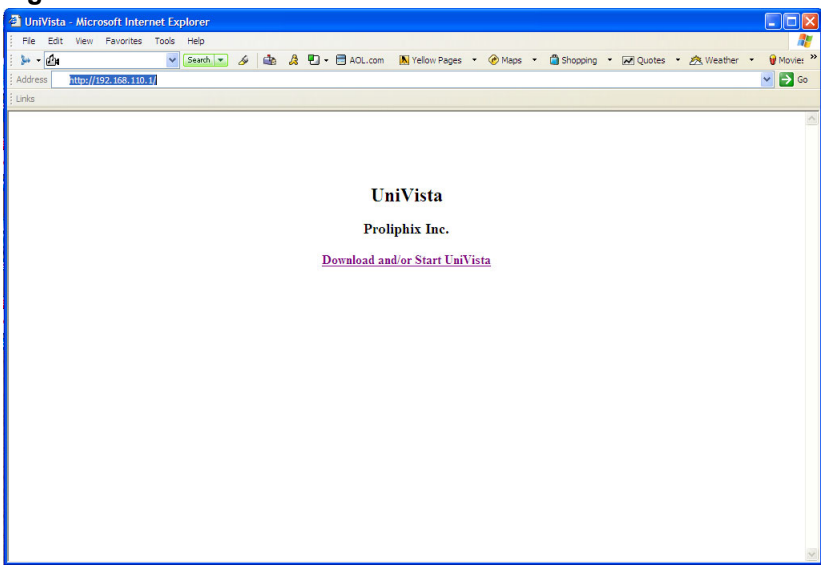
To access UniVista:

1 Open a browser window.

2 Enter **`http://<server IP address>`** in the browser window.

The **Download and/or Start UniVista** window appears. See Figure 2-28.

Figure 2-28 Download and/or Start UniVista Window



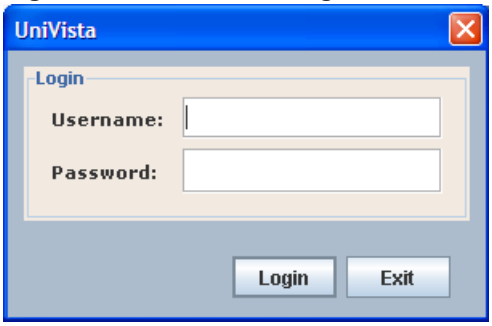
3 Click **Download and/or Start UniVista**.

Note

*If the **Warning - Security** window appears, click **Always trust content from this publisher** then click **Run** to verify this window does not appear again.*

The **UniVista** login window appears. See Figure 2-29.

Figure 2-29 UniVista Login Window



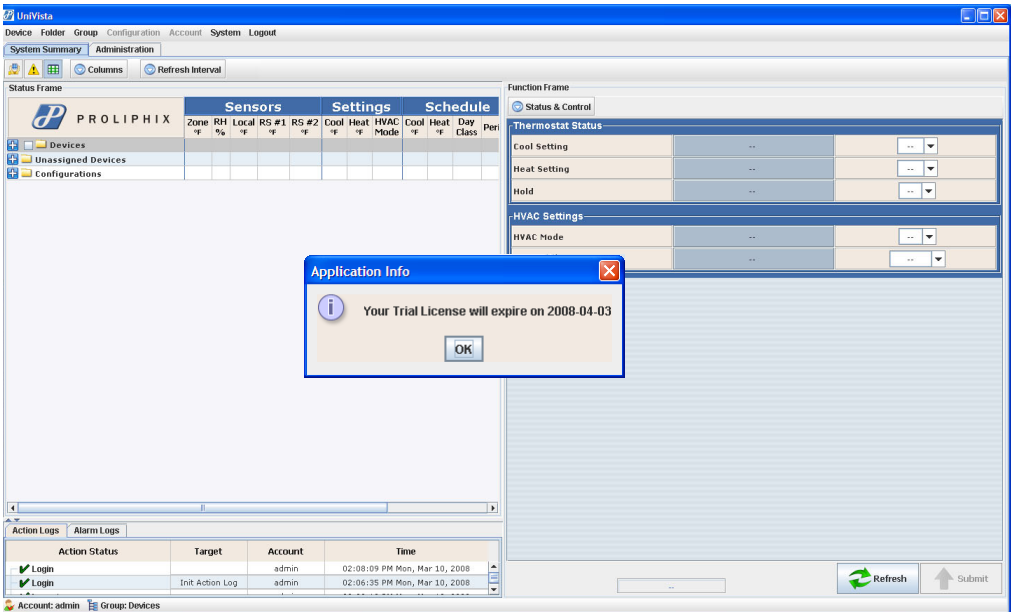
4 Enter **`admin`** in both the **Username** and **Password** fields.

Note *After you log in as the Administrator then you can modify the password.*

5 Click **Login**.

The **UniVista** main window appears. See Figure 2-30.

Figure 2-30 UniVista Main Window



The **Application Information** window also appears and displays the Trial license information. For more information, see Licensing (page 1-4).

6 Click **OK**.

Note *For information about configuring devices using UniVista, see the UniVista User's Guide.*

Appendix A

Configuration Worksheet

Use the following worksheet to record configuration information including the device name and admin password for each device.

	Device Name	Admin Password	Direct/Firewall IP Address	Direct/Firewall Port	Description
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	Device Name	Admin Password	Direct/Firewall IP Address	Direct/Firewall Port	Description
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☐					
☐					
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☐					

Uninstalling UniVista

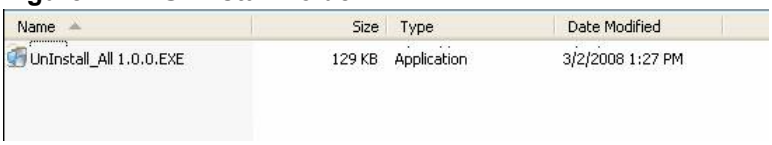
Note

*Never use **Add/Remove programs** to uninstall UniVista. You must use the file **UnInstall_All_<version>.EXE** found on the UniVista CD.*

To uninstall UniVista:

1. Insert the UniVista CD into the CD drive.
2. In Windows, open the CD to display the two folders: **Client** and **Server**.
3. Double-click the **Server** folder to display the two folders: **Install** and **UnInstall**.
4. Double-click the **UnInstall** folder to display the file **UnInstall_All_<version>.EXE**. See Figure B-1.

Figure B-1 UnInstall Folder



5. Double-click the **UnInstall_All_<version>.EXE** file to uninstall the application.

   The UniVista application and associated files are uninstalled. The **PostgreSQL UnInstall** window appears. See Figure B-2.

Figure B-2 PostgreSQL Uninstall Window

6. Click **Yes** to uninstall PostgreSQL or **No** to cancel the PostgreSQL uninstall.

Note

*Once you delete UniVista, you must delete the **PostgreSQL** directory, **postgres** Superuser, and **registry entry** from the server. The process below is for a Windows XP system. If you have a Windows 2003 system, contact Technical Support (page -xii) for more information.*

7 Once the uninstall is complete, delete the **PostgreSQL** directory at **C:\Program Files\PostgreSQL**.

Note

*This action deletes all data in the **PostgreSQL** directory.*

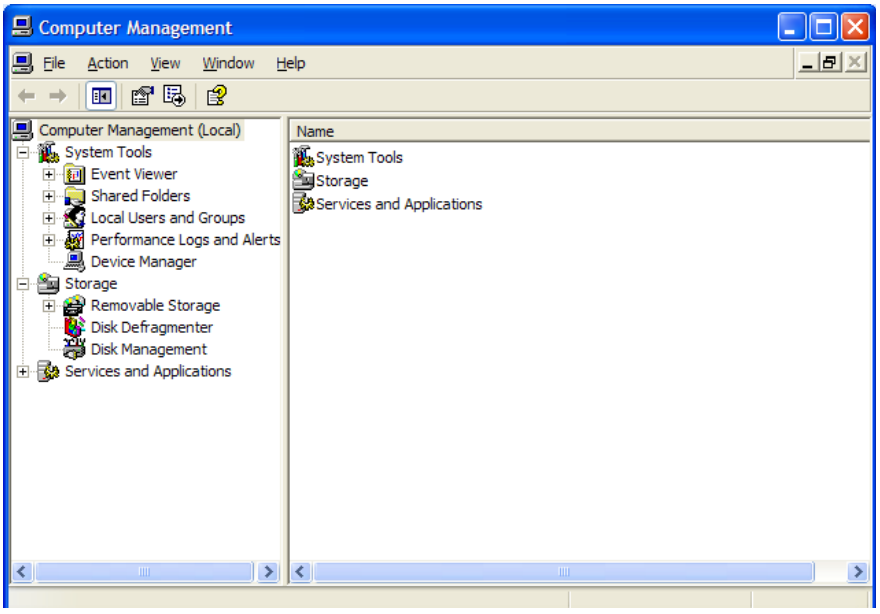
8 Delete the Superuser **postgres** from the server PC.

a From your desktop, right-click **My Computer**.

b Select **Manage**.

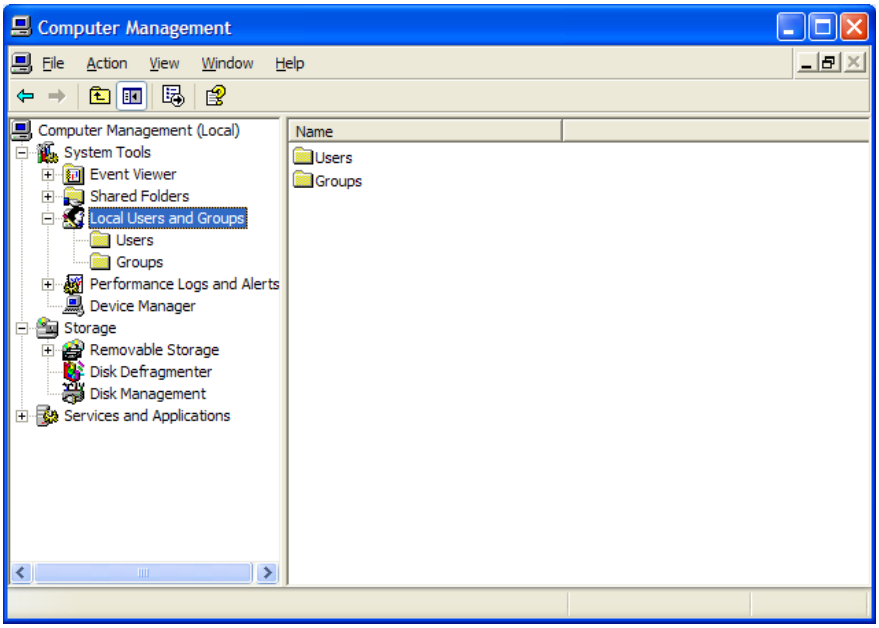
The **Computer Management** window appears. See Figure B-3.

Figure B-3 Computer Management - Window 1



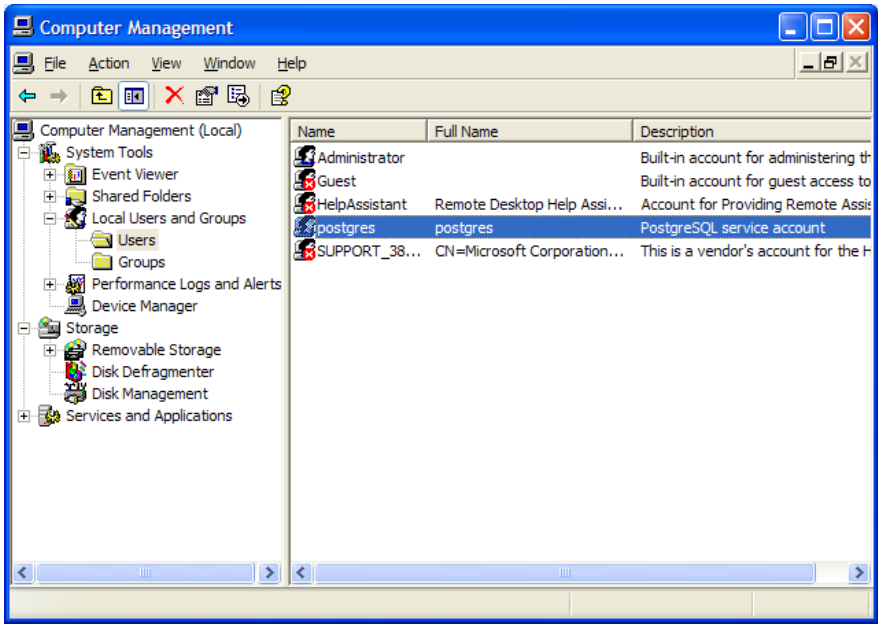
c Click **Local Users and Groups** to display two folders: **Users** and **Groups**.

Figure B-4 Computer Management - Window 2



d Double-click the **Users** folder to display all users.

Figure B-5 Computer Management - Window 3



e Click the **postgres** user.

f Click the **Delete** key on the keyboard to delete/remove the **postgres** user.

9 Remove the registry entry **HKEY_LOCAL_MACHINE\SOFTWARE\Proliphix**.

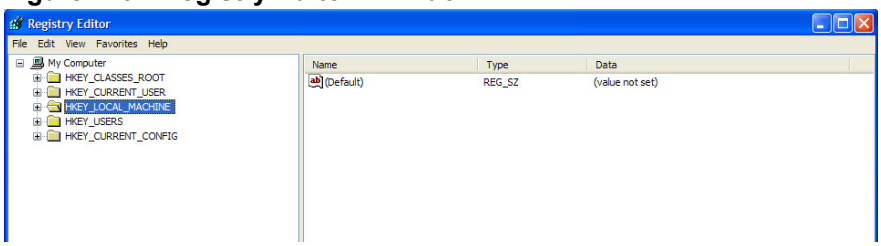
a From your desktop, click **Start => Run**.

b Enter **`regedit`**.

c Click **OK**.

The **Registry Editor** window appears. See Figure B-6.

Figure B-6 Registry Editor - Window 1

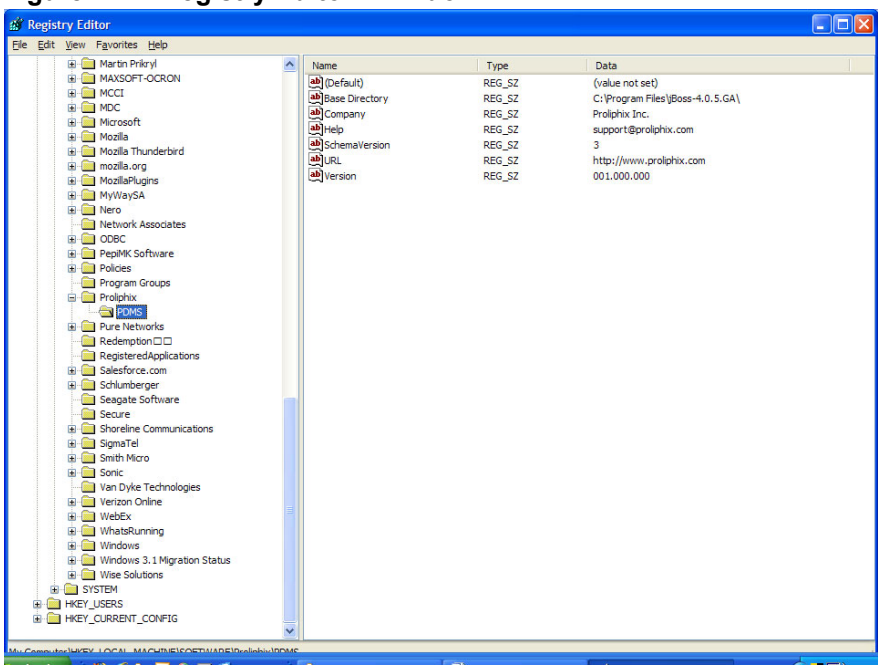


d Expand the **HKEY_LOCAL_MACHINE** folder.

e Expand the **SOFTWARE** folder.

f Expand the **Proliphix** folder to display the **PDMS** folder. See Figure B-7.

Figure B-7 Registry Editor - Window 2



g Click the **PDMS** folder.

h Click the **Delete** key on the keyboard to delete the **PDMS** folder.

10 Exit the system.

You have now successfully uninstalled UniVista and completely removed the application from your server machine.